



Blythwood Road Baptist Church Volunteer Guide

(January 2017 edition)

See Blythwood and other sites profiled at
<http://dixonhall.org/housingservices/ootc/>

Welcome to Out of the Cold!

Out of the Cold is an emergency program that provides homeless persons with a hot meal and a warm, safe place to sleep in churches and other public buildings across Toronto.

As a volunteer, you play a key role in reducing the risk to those who lack shelter during winter. You also help offer a warm, safe and friendly human contact that for many is even more important than overnight shelter and food.

Blythwood Road Baptist Church hosts the program on Saturday nights from November through March. We first opened for Out of the Cold on January 14, 1995.

Our Guests

Thousands of people live in the city of Toronto without permanent shelter. The guests of Out of the Cold are some of the people who are homeless and who have been living on the city streets. During the winter months, several churches provide a warm, safe place to sleep on different nights of the week. For many people who are homeless, these churches provide a welcome refuge. There tend to be more male guests than female, and the ages range from 20-60+.

Before coming to Blythwood, our guests may or may not have already tried to find shelter in one of the permanent facilities in the city. In many cases, the guests have had such bad experiences in these shelters (such as assault, theft, or rude treatment) that they prefer to “take their chances” on the streets, where they feel safer.

The attraction of the Out of the Cold program for many of the guests seems to be its non-judgmental atmosphere, and the sharing that takes place between the volunteers and guests.

What we provide

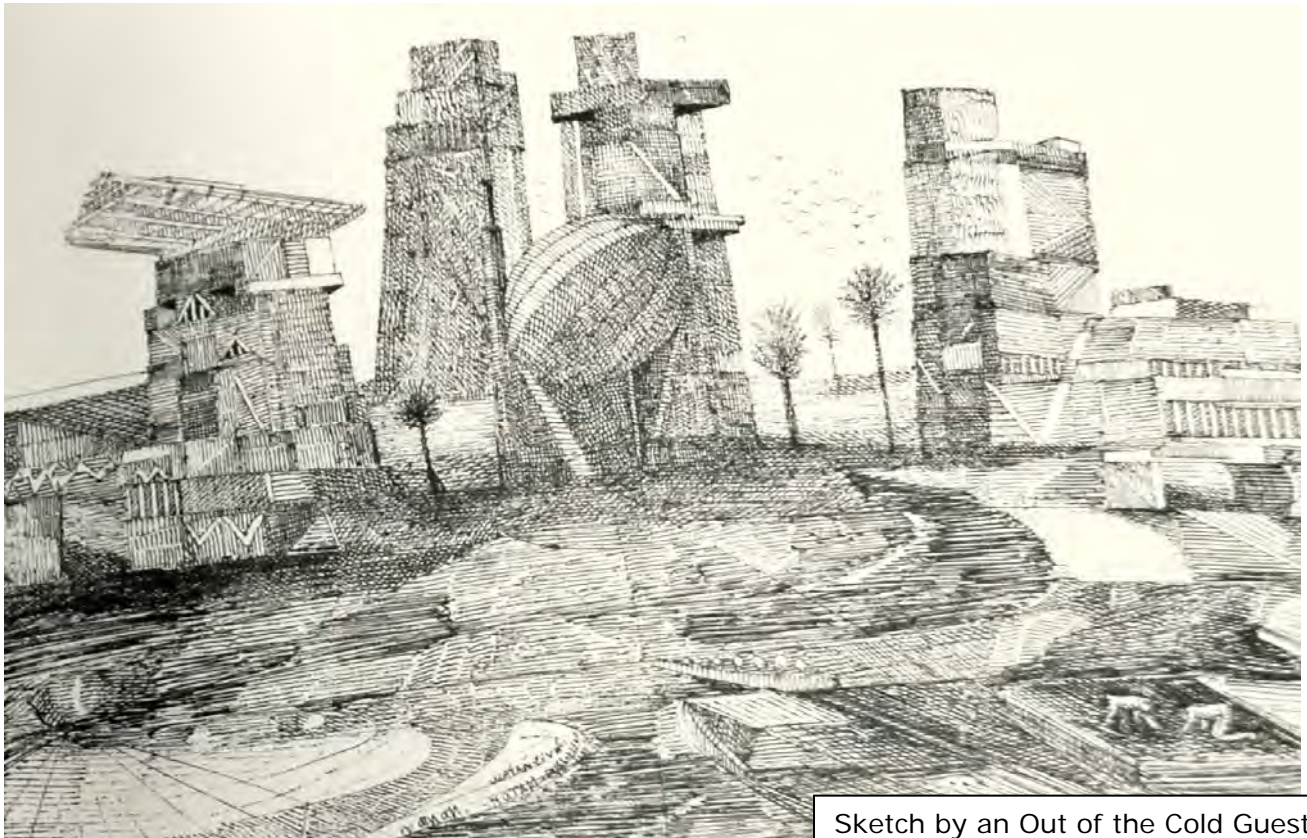
Since 1995, for 22 weekends each winter, we open our doors to guests on Saturdays at 6 pm, providing them with a hot meal beginning at 7 pm, as well as a breakfast on Sunday morning. Our guests receive:

- a warm and friendly welcome;
- a hot dinner, hot breakfast, and bag lunch;
- a safe, quiet place to sleep;
- access to clean used clothing;
- access to health care through the Health Bus;
- a TTC token (for overnight guests – dispensed by staff of Dixon Hall).

What we require of Guests

For the safety of other guests, volunteers, and other users of the building, our guests must agree to the following rules while they are on the premises:

- No smoking indoors
- No alcohol or drugs
- No violent behaviour
- No weapons
- No wandering beyond the program areas (elsewhere in the building).
- Smokers can smoke outdoors, (door at the front east corner of church).
- Anyone carrying alcohol or a weapon is requested to give it to the shift Coordinator or to Dixon Hall staff (who will label the item as the property of that person and return it when the owner leaves.)
- Anyone who persists in disobeying the rules is asked to leave.



Sketch by an Out of the Cold Guest

High priority: mixing and mingling

Perhaps the most important aspect of volunteering is talking with our guests.

- Sitting and chatting conveys an everyday humanity and respect for one another – something all too often missing for our guests, who experience constant rejection and scorn on the streets.
- You do not have to be able to solve all their problems – indeed you cannot. Remember: the primary goal is to provide a safe warm place out of the cold. Keep this in mind if you start to feel overwhelmed by the problems of our guests.
- Some guests may make provocative statements: avoid arguing with guests; rather, simply listen respectfully and keep the conversation neutral, with non-committal responses.
- Get to know as many guests as you can - by name.

When you are comfortable mixing and mingling with our guests, you will greatly contribute to an atmosphere of calm and peacefulness – this will help to avert any problems which could arise. And you will find it tremendously fulfilling. It is hard to do – but only at first. Take the first step.



Tips for all of us

About food

Food is a great tool for welcoming guests.

- Handle food safely to protect our guests. Learn the standard food handling rules. (Ask the kitchen coordinator.)
- We are as generous as possible. But some food you see is held for late arrivals and breakfast. Just ask.
- If a guest asks for specific help with food, we try to assist if it doesn't disrupt meal service.
- Don't snack from any dish or container used to serve guests.
- If your hair is long enough to tie back, please do so. (We have extra hair elastics in the kitchen.)
- Wash your hands regularly.

Preserve goodwill & respect

- Avoid bringing items for specific guests; all other guests are watching.
- If you tell a guest you'll come back to the program another time to continue a conversation, please make sure you come – even though our guest may not.
- Dress appropriately for the setting and our guests. Emphasize comfort, safety, and easy-to-laundry clothes. Don't display expensive items.
- Be really here when you're here. Pay attention, join in. (For example, we discourage wearing ear buds.)

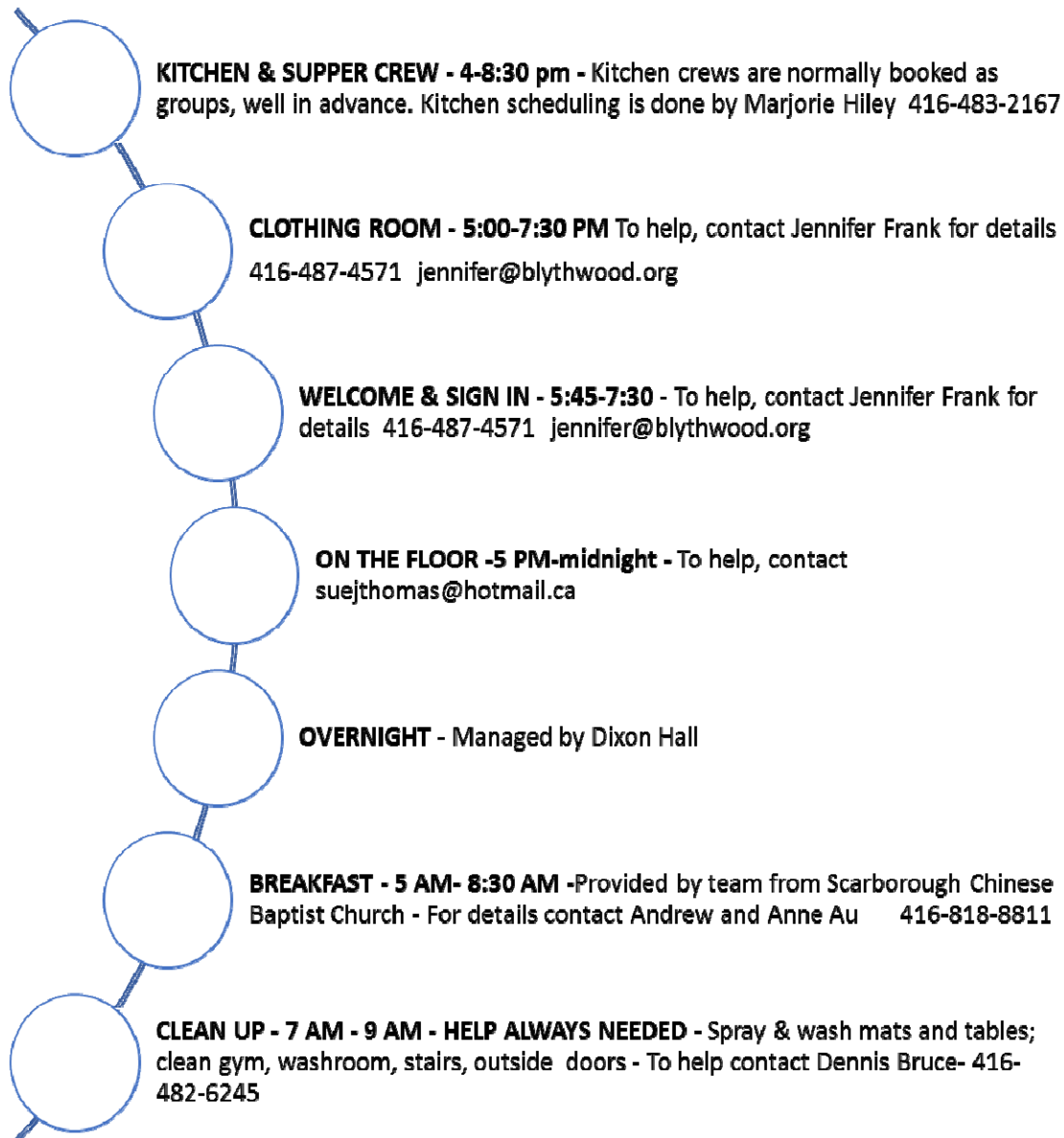
Protect yourself

- Make sure your coats are UPSTAIRS in the closet next to where guests sign in (NOT in the back room or kitchen).
- Don't leave keys, wallets etc. in coats.
- Do not give out personal contact or address information to guests – *very important for female volunteers.*
- Do not give anyone money while you are at the program (If you see someone on the street away from Blythwood, then help as you wish).

Dividing up the work

It takes a lot of volunteers to operate Out of the Cold – so thank you! We appreciate people who make a regular commitment for specific shifts.

When you arrive, let the coordinator know you are there. Shift teams are responsible for orienting new volunteers and ensuring that all the tasks are covered adequately. New volunteers should report any difficulties to the coordinator.



Your time here is important!

Please come if you said you would. It causes real problems when shifts are understaffed.

If you cannot attend your shift please contact appropriate person (see left).

We'll try to find a replacement.

But that's a tough job at the last minute so please come if you're scheduled.

Are you a “floor volunteer?” Here’s the to-do list

(Guests are usually admitted around 6 pm)

5-7 pm

- Refreshments made and table set up
- Coffee mugs brought out
Towels put on refreshment table
- Water, juice ready by 6
- Replenish as needed

6-8 pm

- Mingle
- Welcome guests
- Supervise drink table
- Move dinner dishes into kitchen
- Clean up any spills
- Help with other tasks as asked

(The kitchen crew usually serves dinner at 7 pm.)

7 pm -9 pm

- Mingle
- Scrape dishes
- Move dishes into kitchen
- Wash pots/pans, etc.
- Load/unload dishwasher
- General clean-up of tables
- Clean up of kitchens
- Help take down some tables and move some chairs to storage
- Dry mop floor
- Put out extra mats
- Welcome and feed latecomers

9 pm- midnight

- Complete and maintain clean up
- Serve latecomers; set up extra food for overnight use
- Leave kitchen clean, ready for breakfast crew

Dim most lights by about 9 p.m. and turn them off no later than 10:00 p.m. Any guest who came for dinner but is not staying the night should be asked to leave before 10, at the latest.



Clothing - Generally the same people each week deal with clothing and have access to the clothing storage. If guests request clothing needs, direct them to those operating the clothing program.

Cleaning the washrooms is NOT a punishment – it just feels like one!

- Washrooms are located immediately below the registration area, on the first landing below the Narthex.
- If necessary, remind people that smoking is not allowed.
- Periodically volunteers should monitor the washrooms to ensure they are clean and supplied with soap, paper towels, and toilet paper.
- If cleaning is needed speak to the coordinator on duty to get supplies. Make sure you wear gloves.
- The showers are not functional.



Morning Cleanup and Close: 7:00 am – 9:00 am

CLEAN UP GYM AND TOILETS. SPRAY & PUT AWAY MATTRESSES. HELP GUESTS LEAVE

- Assist with kitchen duties as needed.
- Monitor washroom area; replenish supplies for morning use.
- Ensure tables are ready for breakfast.
- Assist guests if necessary to prepare their belongings to leave.
- Encourage guests to leave by 8:00 - 8:30 am.
- Stack tables and chairs. Prepare buckets of bleach solution and mops, sponges and rubber gloves.
- Sweep gym floor and wet-mop floor with bleach solution.
- Disinfect mats with disinfectant, water and sponges.
- Let mats dry thoroughly and return mats to storage area.
- Bag blankets and kitchen linens for laundry
- Clean washrooms thoroughly and stock supplies.
- Clean up outside areas (i.e. smoking receptacle, litter in vicinity etc).
- Remove *Out of the Cold* sign.
- Ensure all areas are left completely clean.

Health & Hygiene: Major on the Basics

Our guests face many health challenges. A useful overview can be found at <http://homelesshub.ca/blog/what-are-top-10-health-issues-homeless-people-face> The Homeless Hub itself is a great source of insight.



Blythwood Church is concerned about the health of everyone involved in the program but especially minimizing any slight risk from communicable diseases. TB, hepatitis and HIV, may be of primary concern to volunteers. However, they are quite hard to contract. Hepatitis and HIV require direct blood-to-blood contact and TB is much more a concern for guests themselves than for volunteers. The following simple guidelines help to ensure that proper healthy and hygienic conditions are maintained in the building.

- Wear household rubber gloves when cleaning and sanitizing.
- Always wear disposable gloves when cleaning body fluid spills.
- Always wash hands after cleaning.

Cleaning

- a household detergent is satisfactory for cleaning
- single-use (paper or cloth) towels should be used for cleaning
- cloth towels must be laundered between uses
- when cleaning use a rubbing action to remove any dirt on the surface and any germs that may be under the dirt.

Sanitizing

- reduces the number of germs on the surface
- is done after cleaning
- solution is: a quarter cup of bleach to one gallon of water
- bleach solution should fresh each day
- all surfaces should be left to air dry.

Cleaning Body Fluid Spills

(urine, stool, blood and bloody body fluids)

- wear disposable gloves;
- wipe as much of spill as possible with disposable towelling;
- clean area with a bleach solution;
- clean household rubber gloves after use;
- discard disposable gloves;
- rinse mop in bleach solution;
- put on fresh clothing if clothes get soiled (with blood, vomit, urine, etc.)
- avoid exposing open skin sores or mucus membranes (eyes, nose, mouth) to blood and body fluids containing blood or secretions from wounds.

Areas to Clean and Sanitize

- bathrooms;
- gym (includes floor and vinyl mattresses);
- kitchen (includes tables and chairs the guests will eat on).

HANDS UP!

Hand sanitizer dispensers (using non-alcoholic foam) are located at entrances and elsewhere.

Use them, for everyone's sake!

Public Health

Regarding the flu

Influenza is always a concern, and in some seasons, the risk of flu is highly publicized. The Ontario Ministry of Health addresses flu prevention and treatment in general. As well, the site recommends flu shots for everyone. Out of the Cold has no recommendation on getting such shots. <http://www.health.gov.on.ca/en/public/programs/publichealth/flu/>

Regarding TB

People who are homeless are more likely than the general population to develop TB disease because a dozen risk factors for TB are exacerbated by all the implications of being homeless. The risk factors range from possible sustained contact with people with untreated TB, to poor access to nutrition and health care, to difficulty in keeping medical appointments or completing TB treatment. Addictions and substance abuse also elevate risk. For detailed information visit: http://www.toronto.ca/health/tb_prevention/

How can we prevent the spread of TB at our Out of the Cold site?

- Encourage guests to cover their coughs and sneezes; provide disposable tissues
- Improve ventilation by ensuring fans are running.
- Know the signs and symptoms of TB.
- If you suspect TB disease in a client, consult your coordinator to refer to medical care
- Place each mat or cot as far from neighbouring mats or cots as possible.

Regarding bed bugs

Bed bugs dominated public health news last year, but their resurgence was documented as early as 2001. The City of Toronto and private-sector pest control companies provide extensive information. Yet no one has come up with a way to be 100 per cent protected from bed bugs — apart from *never* leaving your home and never allowing *anyone* else in or out of your home. Even offices and five-star hotels – anywhere with high turnover of occupants – are implicated in the spread of bed bugs.

Meanwhile, crowded conditions in year-round round shelters for people who are homeless are of particular concern. No one has advised us of anything we should do differently. We sanitize sleeping mats. The blankets handed out to guests are professionally laundered every week. We already discard any clothing left behind by our guests. And we remain vigilant.

Thankfully, bed bugs cannot jump or fly. They do not like to be disturbed, they spend most of their time hiding, and they avoid light. If additional instructions become available from the City or through Dixon Hall, we will alert everyone who volunteers at Blythwood Road. <http://www.toronto.ca/health/bedbugs/>
<http://pestcontrolcanada.com/INSECTS/bedbugs.htm>

Insurance

Blythwood Road Baptist Church carries property and liability insurance which covers church members and volunteers should an incident involving bodily injury or property damage occur, and a claim made by a third person (e.g. guest).

The insurance policy covers the building for fire, among other perils, and we have a fire prevention plan in place to help guard against fire.

We ask all volunteers to exercise normal care and diligence in helping keep the Out of the Cold site and our Guests safe from harm. Any question should be directed to the shift coordinator or Dixon Hall site supervisor.



Fire

Fire exits around the church are clearly marked with illuminated red “EXIT” signs. Each room in the church (including the gym) has a notice listing emergency fire procedures. Fire exit doors are equipped with “panic-bars” for quick escape.

The church is equipped with smoke and heat detectors throughout, and the alarm system is directly connected to the fire department. If the fire alarm sounds, the fire department will quickly arrive at the church.

Fire prevention is the best protection. Note that no smoking is permitted on the premises at all. Those who wish to smoke should do so outside the East side front door, and should use the smoking receptacle provided. Volunteers should carefully monitor all areas used by the guests to ensure that smoking does not occur within the building.

Detox & hospital emergencies

Often guests will be able to verbalize their need to go to a Detox Centre. They may exhibit shaking, increased hunger, increased fatigue.

At a Detox location, they will manage substance abuser’s crisis, give them time to “dry out” and have them ready for treatment. The guests stay in the Detox for 72 hours.

Signs of Severe Withdrawal

Convulsions - Seizures- Severe pain.

If there are no beds at a Detox Centre, the guest may be taken directly to Sunnybrook or other hospital emergency.

Note: No one apart from the Blythwood coordinator and the designated Dixon Hall staff should contact emergency services or try to arrange transfers or referrals of guests.

Help from the City through Dixon Hall

We are fortunate to have significant help from the City of Toronto, which has contracted with Dixon Hall, a well-known social service agency, to provide services to Out of the Cold sites. You'll know who's from Dixon Hall because they'll be wearing a vest and identification.



Through Dixon Hall, we are provided with trained staff in the areas of safety, social assistance, cleaning, nursing and general assistance. They are paid and have job descriptions, and work under the supervision of the coordinator (a Blythwood volunteer) for each shift.

Dixon Hall is a multi-service agency that has been offering programs in the east downtown area of the City of Toronto since 1929. Dixon Hall operates a music school for children and youth, has training and employment programs, and provides services and supportive housing care for seniors.

It also has many programs for the homeless in the Homeless, Hostels and Housing Services Department. This department is responsible for the management of three shelters, a drop-in, breakfast and dinner programs and supports approximately one hundred formerly homeless people in their housing.

Dixon Hall's Mission

“Community partners in creating opportunities for people...to dream, to achieve, and to live full and rewarding lives.”

Dixon Hall's Vision

Good jobs, good health, safe shelter, vibrant cultures and strong communities.

Dixon Hall's Values

- Respect
- Caring
- Compassion
- Integrity
- Accountability
- Equity and accessibility
- Second Chances
- Dreams and possibilities

In July 2003, Dixon Hall and other agencies were approached by the City of Toronto Hostel Services Department requesting a proposal to provide resources and support to the Out of the Cold programs. Dixon Hall eventually was contracted to provide this service and provided a Community Development Consultant to meet with the OOTC Host Sites to understand the unique operations of each program and what, if any, support services Dixon Hall could provide.

Dixon Hall hires a management team and support staff to implement the support services the sites needed to meet the needs of the Out of the Cold stakeholders. It has opened an office focused on OOTC.

For more information on Dixon Hall and OOTC browse <http://dixonhall.org/housingservices/ootc/> or call 416.691.6804 or email ootc@dixonhall.org



FAQ

Are there showers for guests?

No. Showers in the washrooms are not to be used. We cannot keep them clean enough for health regulations, nor provide towels.

Do guests receive blankets?

We do supply one blanket per overnight guest each Saturday night. Blankets are collected on Sunday mornings and sent to the laundry so they are clean and fresh each week.

When may people eat?

We serve dinner at 7 p.m. and breakfast around 7 a.m. But food is available throughout all hours we are open.

Where do you get food?

Much of it is donated, often by the churches or groups that prepare meals. The balance is purchased by Blythwood Road Baptist Church. Cash contributions are welcome.

Do only guests eat?

Everyone who wants to eat -- guests, volunteers, Dixon Hall personnel, van drivers -- we feed all-- as long as guests go first.

Where are other OOTC sites?

See next page. (Also, you can go online to <http://dixonhall.org/housingservices/ootc/>)

What about transportation?

Transportation for guests can be very difficult especially on Saturday night. Dixon Hall coordinates any available services to help guests, but most guests must use the TTC. Because we cannot afford to give free tokens to all dinner guests, only overnight guests receive one token each as they leave on Sunday morning. Tokens are given out by Dixon Hall staff.

What is the Health Bus?

The Health Bus is a service of the St. Michael's - Wellesley Health Centre. This Winnebago customized to include three nursing stations, was donated by the Rotary Club of Toronto. Its fabulous staff offer our guests various kinds of medical attention, and information and referrals.

What information do we have for guests about other services?

The best information we have are the staff from Dixon Hall, who are highly informed about what is available in the city.

What is the City of Toronto doing about homelessness?

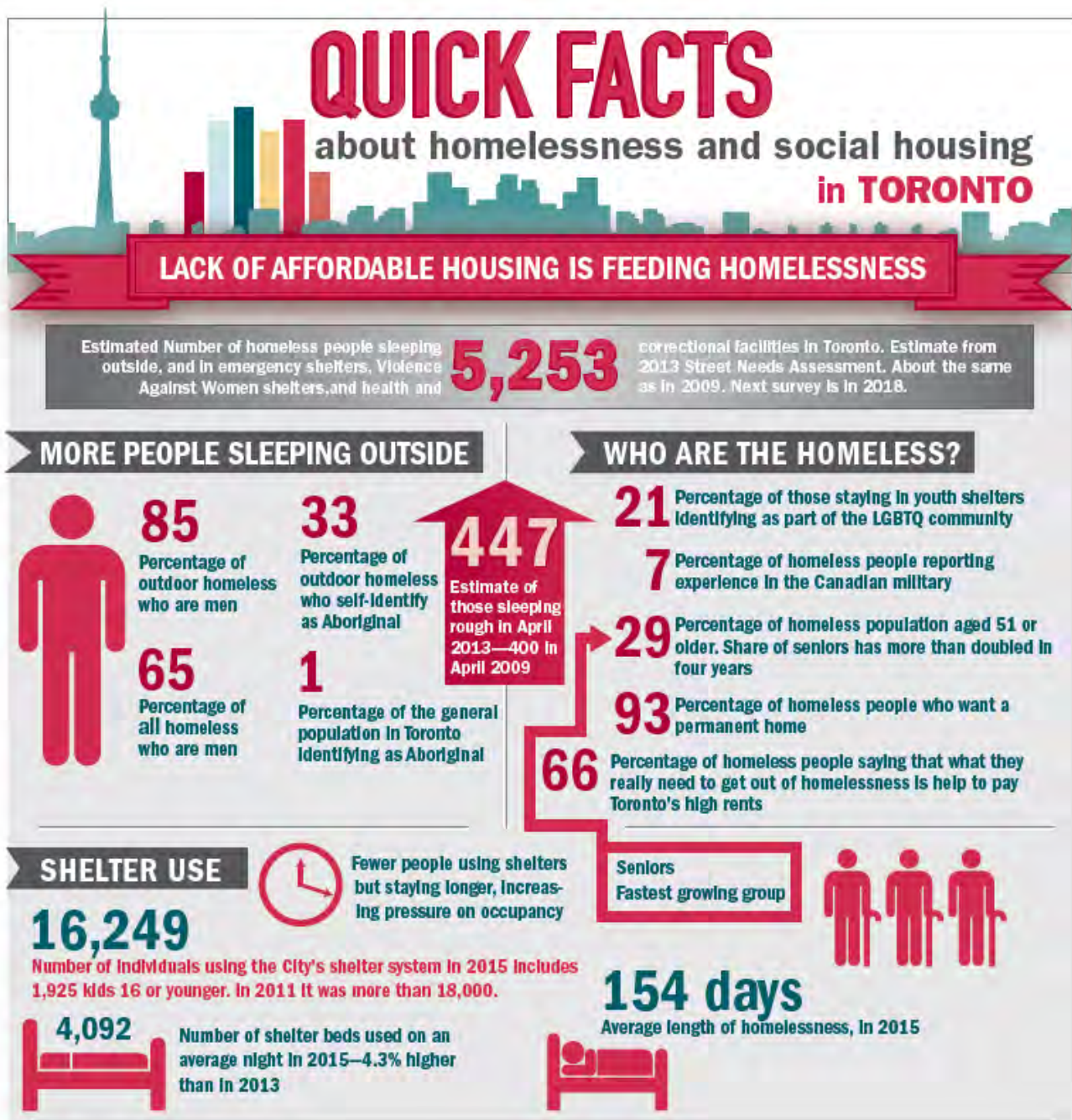
Quite a lot. You can dive into the topic here: <http://www.toronto.ca/housing/guide.htm>

What's the best I can do? for

Get to know our guests as people.

OUT OF THE COLD SITE SCHEDULE 2016-2017						
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
St. Patrick's 139 McCaul St. (Dundas/McCaul) 80 Guests Nov 20 – Apr 2 4:00pm – 7:00am	Lakeshore @ St. Margaret's Church 156 6 th St. (Islington/Birmingham) 25 Guests (Men only) Nov 21 – Mar 27 2pm – 8am	Evangel Hall 552 Adelaide St. (E. of Bathurst) 30 Guests Nov 1 – Mar 28 Tickets @ 2:30pm 4:45pm – 7:00am	Yorkminster Park Baptist 1586 Yonge St. (N. of St. Clair) 60 Guests Nov 2 – Apr 5 7:00pm – 8:00am	Holy Blossom Temple 1950 Bathurst St. (S. of Eglinton) 45 Guests Nov 3 – Mar 30 6:30pm – 7:00am	Eastminster United 310 Danforth Ave. (W. of Chester) 45 Guests Nov 4 – Mar 31 5:00pm – 8:00am	Blythwood Rd. Baptist 80 Blythwood Rd. (N. of Yonge/Eglinton) 65 Guests Nov 5 – Apr 1 6:00pm – 8:00am
St. Mathew Our Lady Peace 3962 Bloor St. W. / Shaver St. 27 Guests (Men only) Nov 13 – Mar 26 5:00pm – 8:00am	St. Brigid's Annex 1099 Danforth Ave. (Donlands/Danforth) 70 Guests Nov 14 – Apr 17 4:00pm – 8:00am	Beth Shalom 1445 Eglinton Ave. W. (Allen Expressway) 70 Guests Jan 3 – Mar 21 5:15pm – 7:00am	First Interfaith @ St. Matthew's 729 St. Clair Ave. W. (West of Christie) 60 Guests Nov 3 – Mar 30 4:00pm – 8:00am	All Saints Kingsway Anglican 2850 Bloor St. W. (Royal York) 20 Guests (Men only) Nov 25 – Apr 7 9pm – 8am	Knox United 2575 Midland Ave (Midland/Sheppard) 20 Guests Nov 11 – Mar 31 6:30pm – 8:00am	NEED HELP? CALL CENTRAL INTAKE FROM ANY PAY PHONE 1-877-338-3398 OR 311
Programs not serviced by Dixon Hall.						
University Settlement House 23 Grange Rd. (McCaul N. of Queen) 65 Guests					University Settlement House 23 Grange Rd. (McCaul N. of Queen) 65 Guests	University Settlement House 23 Grange Rd. (McCaul N. of Queen) 65 Guests
Out of the Cold is a volunteer initiative by Toronto area synagogues, churches and faith communities to serve as Host Sites that offer shelter, hospitality and refuge to people who are homeless in the City of Toronto. Out of the Cold host sites reach out to marginalized individuals and extend a warm invitation to enjoy food, shelter and hospitality. This is made possible through the dedication and support of the many volunteer groups that offer their time, energy and perseverance.						
Out of the Cold Resource and Support Services provided by Dixon Hall are funded by the City of Toronto.						

Any changes to this schedule can be found at <http://dixonhall.org/housingservices/ootc/#Site-Schedule>



DISCONNECT BETWEEN SOCIAL ASSISTANCE RATES AND TORONTO RENTS

IS FUNDAMENTAL TO EXPLAINING HOMELESSNESS

Ontario Works total monthly allowance, fall 2016



How to pay Toronto rents?

Average private market rents,

\$942=bachelor

\$1,301=2-bedroom

(Canada Mortgage and Housing Corp, city-wide average, published Fall 2015)

And then there is the lack of units for rent

Overall vacancy rate in Toronto private market rentals, Oct. 2015

1.6%

AND THE LACK OF AFFORDABLE HOUSING

Number of social housing units (2015, all programs under administration of the Social Housing Unit at the City of Toronto)

94,578

Number of households receiving housing benefit in Toronto (rent-geared-to-income unit, housing allowances, rent supplements)

68,595

Percentage of Toronto renter households that spend more than 30% of pre-tax income on rent. Almost half of Toronto households rent



AND THE VERY LONG WAIT FOR SUBSIDIZED HOUSING

98,649

Number of households on the waiting list for rent-geared-to-income units July 31, 2016

9 years

Average number of years an applicant on the chronological list waits to be housed in a 1 bedroom apartment

8.5 years

Average number of years an applicant on the chronological list waits to be housed in a 2 bedroom apartment

*Priority applications rank higher than households on the chronological waiting list and include victims of domestic violence and terminally ill applicants. Disadvantaged include homeless applicants and separated families with a child in care of the Children's Aid Society.



This graphic and other information is available from the City of Toronto at

<http://www1.toronto.ca/wps/portal/contentonly?vgnextoid=5e9ed4b4920c0410VgnVCM10000071d60f89RCRD&vgnextchannel=cfa2d62869211410VgnVCM10000071d60f89RCRD>

In-depth resources for exploring the issue of homelessness in Canada is available from The Homeless Hub

<http://www.homelesshub.ca/>

"World class?"

By Dennis Bruce

You'd think things would be getting better in our "World-class" city. They're getting worse. The poor are not only always with us but their numbers are growing and, in the shadow of every glass tower and on street corners, they plead for help.

Some say that the reason there are so many poor and homeless in our affluent society is a failure of the imagination – most of us simply cannot imagine what it must be like to be poverty stricken let alone homeless. So, imagine you are poor, unemployed, struggling to pay your rent, worrying over every penny, just making ends meet on the meager allowance you get from the government?

Yes, you tried to get a job. Tried to get many jobs. Sent off dozens of resumes into the void. Not a word in reply. You follow up with calls and all you get is voice mail. Your self-confidence begins to desert you. Depression settles on you like a blanket. You feel useless. A drain on society. A bum. Your friends begin to avoid you. They're embarrassed by your failure. When they look at you, they see what they could easily become; you make them afraid. You find yourself hating yourself. You no longer feel in control. Your whole body is wracked with anxiety. You burst into tears for no reason at all.

In the middle of the night you wake sweating. You turn on the TV. A man in a dark suit is selling government cuts. Says they're absolutely necessary. "Gotta pay down the deficit. Can't go on living like there's no tomorrow. No more welfare bums." That's you he's talking about, welfare bum. Why don'tcha getta job? Cut. Slash. The thread you're holding unravels and you fall, tumbling, turning into the abyss. Suddenly, there you are, homeless.

This story was repeated thousands of times as government cuts ripped the social fabric of our once fair province. We have not recovered, little



progress on housing has been made, and prospects for the next few years are grim.

One of our guests said to me: "Dennis, I've been on the street for three years. Some of these other guys have been longer. We've developed the skills to survive. This winter, there will be people on the street for the first time in their lives. What will happen to them, I don't know. They just don't have any survival skills."

The cold hard face of reality in Toronto means that we, as volunteers, must make a place for such people in the warmth of our hearts.

So, I thank God for all those who work selflessly with the weak, the sick, the poor, and the marginalized in our society. Some of you labour unheralded and unsung, sacrificially giving your time with no thought of recompense. You mingle with our guests, work in the kitchen, lay out second hand clothes, make sandwiches and casseroles and cakes behind the scenes, and write cheques. I am enormously proud to be associated with you.

On behalf of our guests, thank you, each for your willingness to lay aside schedules, social times and personal responsibilities to come and help.

If there is among you anyone in need, a member of your community in any of your towns within the land that the Lord your God is giving you, do not be hard-hearted or tight-fisted toward your needy neighbour. You should rather open your hand, willingly lending enough to meet the need, whatever it may be. ... I therefore command you, 'Open your hand to the poor and needy neighbour in your land.'
-- Deuteronomy 15: 7-8

Want to help?

- You may be able to volunteer. Email Susan Thomas at suejthomas@hotmail.com or another committee member listed below.
- We also accept donations. We spend \$15,000 (approx.) on Out of the Cold each season – NOT including the food that some of our partner groups and congregations provide and pay for themselves – for which we are VERY thankful.
- We are entirely volunteer run and volunteer-dependent. We receive NO funds at all from any government at any level. (We do receive some staff support from the City of Toronto via Dixon Hall, but no money.)
- 100% of all gifts made to OOTC through Blythwood Road Baptist Church are used by Out of the Cold and qualify as charitable contributions for tax purposes.



BLYTHWOOD OOTC CONTACTS

Host Church: Blythwood Road Baptist Church

www.blythwood.org 416-487-4571

Minister The Rev. David Thomas

Associate Pastor: Pastor Abby Davidson

Key Partner Churches:

Lawrence Park Community Church

Contact: Cecilia Akeyempon 416-494-6026

Eglinton-St. George's United Church

Contact: Marjorie Hiley 416-483-2167

Scarborough Chinese Baptist Church

Contact: Andrew and Anne Au 416-818-8811

Saturday Evening Meals

Marjorie Hiley 416-483-2167

Volunteer Scheduling & Coordination

Susan Thomas suejthomas@hotmail.ca

Clothing Room Coordination

Jennifer Frank 416-487-4571

Other committee/ coordinator contacts

Lindsay Ash 416-925-7733

Dennis Bruce 416-482-6245

Tim Brummell 416-888-3653

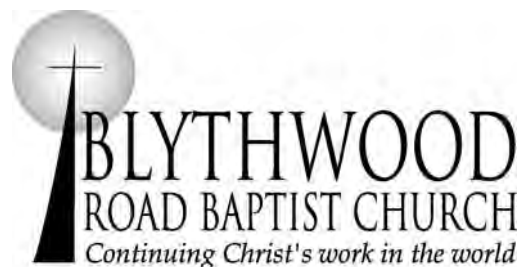
Larry Matthews 416-461-0667

Bill McKechnie 416-489-5570

Trevor & Lucyna Mongal 416 523 8222

Rosanna Rassat 416-817-7995

Leonard Swartz 416-845-5994



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